



ISR Services 2004

Data Collection

Centralized Training
Dallas, Texas
12 - 16 Jan 2004

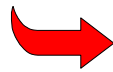


Command Viewer Services

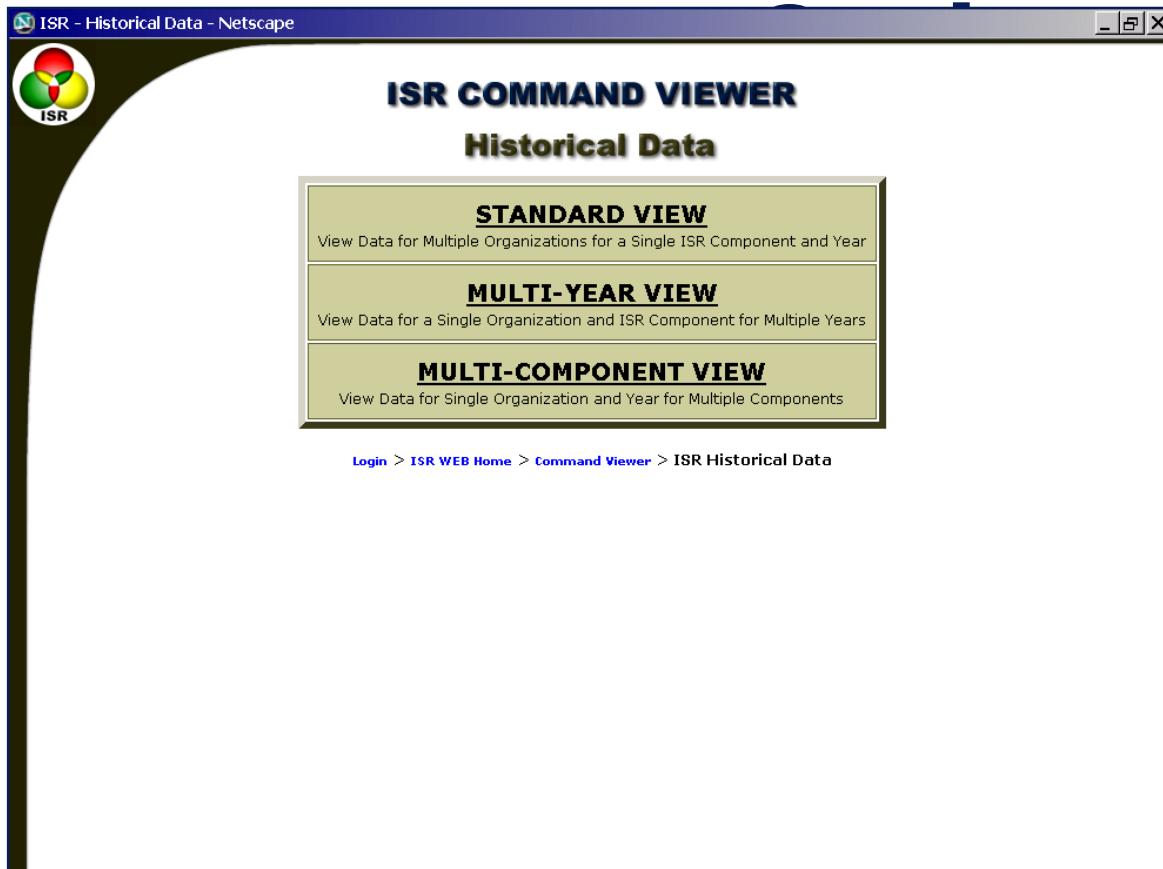




CV - Services



View



- Standard View
- Multi-year view
- Multi-component View



CV - Services View Options

➤ Menu Buttons

➤ Multi-component View

- Select year and MACOM vs Region display
- Select only one specific organization
- Can display Infrastructure, Environment and Services for same year
- Allowed to navigate through scope levels in each
- Cannot navigate through organization levels



CV - Services View Options

➤ Menu Buttons

➤ Multi-year view

- Select Region or MACOM view
- Select only one specific organization
- Select component (if you have access to multiple components)
- Displays 2000-2003 results
- Can navigate through scope levels but not organization levels



CV - Services View Options

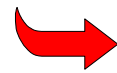
➤ Menu Buttons

➤ Standard View

- Select year and Region vs MACOM view
- Always starts at Army organization level and MSA scope level
- Can navigate through scope and organization levels



CV - Services



Screen Layout

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Org Path: Army
Scope Path: All Areas

Command Viewer

Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

Home Printer Version Logout

Overwrite Overall Qual Qty

	Personnel and Cmtv	Information Tech	Operations	Logistics	Engineering	Health Services	Command & Staff
Army	C-2 NA	C-3 NA	NA NA	C-2 NA	C-3 NA	C-2 NA	C-2 NA

- Menu Buttons
- Navigation Buttons
- Org and Scope paths
- Status View



CV - Services

➔ Navigation on

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Org Path: [Army](#) > All Macoms
Scope Path: All Areas

Home Printer Version Logout

Overwrite Overall Qual Qty

Command Viewer

Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

Status View Detail Setup

	Personnel and Cmtv	Information Tech	Operations	Logistics	Engineering	Health Services
AMC	C-2 NA Details	C-3 NA Details	NA NA Details	C-2 NA Details	C-2 NA Details	C-2 NA Details
ARNG	C-3 NA Details	C-4 NA Details	NA NA Details	C-2 NA Details	C-3 NA Details	C-3 NA Details
ATEC	C-3 NA Details	C-3 NA Details	NA NA Details	C-3 NA Details	C-3 NA Details	C-2 NA Details
EUSA	C-3 NA Details	C-3 NA Details	NA NA Details	C-2 NA Details	C-3 NA Details	C-3 NA Details
FORSCOM	C-2 NA Details	C-3 NA Details	NA NA Details	C-2 NA Details	C-3 NA Details	C-3 NA Details
MDW	C-2 NA Details	C-2 NA Details	NA NA Details	C-2 NA Details	C-3 NA Details	C-2 NA Details

- Org and Scope Paths
- Status Detail Setup
- Drill Down



CV - Services



Drill

Down

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Org Path: Army > All Macoms > EUSA
Scope Path: All Areas

Home Printer Version Logout Overwrite Overall Qual Qty

Command Viewer

Status View Query View Reports Graphs Readiness Summary Adhoc Query

	Personnel and Cmty	Information Tech	Operations	Logistics	Engineering	Health Services
Area I	C-4 NA Details	C-4 NA Details	NA NA Details	C-4 NA Details	C-3 NA Details	C-3 NA Details
Area II	C-2 NA Details	C-3 NA Details	NA NA Details	C-2 NA Details	C-3 NA Details	C-3 NA Details
Area III	C-3 NA Details	C-2 NA Details	NA NA Details	C-3 NA Details	C-4 NA Details	C-3 NA Details
Area IV	C-3 NA Details	C-3 NA Details	NA NA Details	C-2 NA Details	C-3 NA Details	C-3 NA Details

- Org and Scope Paths
- Status View
- Drill Down



CV - Services



Drill

Down

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Org Path: Army > All Macoms > EUSA > Area I
Scope Path: All Areas

Home Printer Version Logout Overwrite Overall Qual Qty

	Personnel and Cnty	Information Tech	Operations	Logistics	Engineering	Health Services
Uijongbu	C-4 NA Details	C-4 NA Details	NA NA Details	C-4 NA Details	C-3 NA Details	C-3 NA Details

Command Viewer
Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

- Org and Scope Paths
- Status View
- Drill Down



CV - Services



Drill

Down

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Org Path: Army > All Macoms > EUSA > Area I > Ujongbu
Scope Path: All Areas

Command Viewer

Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

Home
Printer Version
Logout

Overwrite
Overall
Qual Qty

Status View
Detail Setup

	Personnel and Cmty	Information Tech	Operations	Logistics	Engineering	Health Services
Camp Red Cloud	C-4 NA Details	C-4 NA Details	NA NA Details	C-4 NA Details	C-3 NA Details	C-3 NA Details

- Org and Scope Paths
- Status View
- Drill Down



CV - Services



Drill

Down

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Org Path: Army > All Macoms
Scope Path: All Areas > Personnel and Cmty Functions

Command Viewer

Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

Status View Detail Setup

	Civilian Personnel Support	Military Personnel Support	Morale, Welfare, and Rec	Education
AMC	C-3 NA Details	C-2 NA Details	C-2 NA Details	NA NA Details
ARNG	NA NA Details	C-2 NA Details	C-3 NA Details	NA NA Details
ATEC	C-4 NA Details	C-2 NA Details	C-2 NA Details	NA NA Details
EUSA	C-3 NA Details	C-3 NA Details	C-2 NA Details	NA NA Details
FORSCOM	C-2 NA Details	C-3 NA Details	C-2 NA Details	NA NA Details
MDW	C-2 NA Details	C-2 NA Details	C-3 NA Details	NA NA Details

- Org and Scope Paths
- Status View
- Drill Down



CV - Services



Drill

Down

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Org Path: Army > All Macom
Scope Path: All Areas > Personnel and Cmtv > Civilian Personnel Support Services

Command Viewer

Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

	CPAC
AMC	C-3 NA Details
ARNG	NA NA Details
ATEC	C-4 NA Details Quantity: NA
EUSA	C-3 NA Details
FORSCOM	C-2 NA Details
MDW	C-2 NA Details

- Org and Scope Paths
- Status View
- Drill Down



CV - Services



Navigation via Status Detail Setup

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Home Printer Version Logout Overwrite Overall Qual Qty

Status Detail Setup Page

Organization Scope

Army
AMC
ARNG
ATEC
EUSA
FORSCOM
MDW
MEDCOM
MTMC
TRADOC
USACE
USARC
USAREUR
USARPAC

All MSAs
Personnel and Cmty
Information Tech
Operations
Logistics
Engineering
Health Services
Command & Staff

Please select Org Please select Scope

Reset Org Menu View Reset Scope Menu

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Home Printer Version Logout Overwrite Overall Qual Qty

Status Detail Setup Page

Organization Scope

Army
AMC
ARNG
ATEC
EUSA
FORSCOM
MDW
MEDCOM
MTMC
TRADOC
USACE
USARC
USAREUR
USARPAC

All MSAs
Personnel and Cmty
Information Tech
Operations
Logistics
Supply Operations
Supply Management
Materiel Maintenance
Transportation Services
Laundry/Dry Cleaning
Engineering
Health Services
Command & Staff

Org Selection: USARPAC Scope Selection: Logistics

Reset Org Menu View Reset Scope Menu



CV - Services

➔ Status Detail View

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Org Path: [Army](#) > [All Macoms](#) > [USARPAC](#)
Scope Path: [All Areas](#) > [Logistics Functions](#)

Command Viewer

Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

Status View Detail Setup

	Supply Operations	Supply Management	Materiel Maintenance	Transportation Services	Laundry/Dry Cleaning
9 RSC	NA NA Details	C-1 NA Details	NA NA Details	NA NA Details	NA NA Details
Alaska Cmd	C-2 NA Details	C-4 NA Details	C-3 NA Details	NA NA Details	C-1 NA Details
Hawaii Cmd	C-3 NA Details	C-4 NA Details	C-3 NA Details	C-2 NA Details	C-1 NA Details
USA Japan	C-2 NA Details	C-2 NA Details	C-3 NA Details	C-2 NA Details	C-1 NA Details

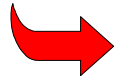
Overall: C-3

- Display View by Organization or by Scope
- Details Links
 - Commander's Comments
 - Commander's Overwrites
 - Status Detail (Performance Measures)



CV - Services

Status



ISR Detail Views - Microsoft Internet Explorer

Services Status Detail

EUSA
Transportation Services
Data Year: 2001

C-2 **NA**

Quality

Performance Measure	#	Inst.	Per
			Color Rating
% Cargo shipments that are picked up on the scheduled date	4.00	0.00	0.00
% Cargo shipments delivered by required delivery date	3.00	0.00	0.00
Outbound Personal Property shipments picked up as scheduled	4.00	0.00	0.00
Inbound Personal Property delivered on/before scheduled date	4.00	0.00	0.00
Average duration destination Storage-In-Transit (SIT)	3.00	0.00	0.00
% NTV requests filled.	3.00	0.00	1.00
% official tickets issued in compliance with DoD stds	2.00	1.00	1.00
% passenger travel requests processed w/in required timeline	3.00	0.00	0.00
Provide Unit Movement/Deployment Support w/in reqd timeframe	1.00	0.00	0.00

Quantity

Quantity Detail

Quantity Performance Measures Not Used

Status Detail

Print

Close

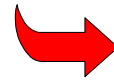
- **Performance Measure data**
- **Installation - rating**
- **Command - count of installation ratings**



CV - Services

Comment

S



Overwrite
Comments



CV - Services

Navigation & Comments

Review

Walk-Through





CV - Services

Other Features

- Query View
- Reports
- Graphs
- Readiness
Summary
- Ad Hoc Query



CV - Services



Query View



ISR Command Viewer - Netscape

Standard View Services - 2003

Org Path: Army
Scope Path: All Areas

Command Viewer

Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

Status View Detail Setup

	Personnel & Community	Information Technology	Operations	Logistics	Engineering	Acquisitions	Health Svcs	Command & Staff
Army	C3 NA	C3 NA	NA NA	C1 NA	C3 NA	NA NA	C2 NA	C2 NA



CV - Services



Query View

ISR Command Viewer - Netscape

Standard View Home Printer Version Logout ? Help

Services - 2003

Command Viewer

Query View

Reports

Graphs

Readiness Summary

Adhoc Query

<u>Query View</u>	Query View allows you to design a modified status view consisting of selected organizations and scope items. The resulting status view allows you to compare the C-Ratings of the selected organizations for the selected scope items. For example, you can create a status view containing ARMY, Southeast Region and Fort Bragg, and Personnel and Community, Civilian Personnel Support and CPAC.
<u>Query By Selected Scope Level</u>	Query View by Selected Scope Level allows you to design a chiclet display for a selected organization and scope item consisting of all C-Ratings for a selected scope level subordinate to the selected scope item that meet selected ratings criteria. For example, All Services under the Logistics MSA that have quality ratings of C1 or C2 for Korea.
<u>Query By Selected Organization Level</u>	Query View by Selected Organization Level allows you to design a chiclet display for a selected scope item and organization consisting of all C-Ratings for a selected organizational level subordinate to the selected organization that meet selected ratings criteria. For example, All Installations under Europe that have quality ratings of C1 or C2 for the IT Management Service Function.



CV - Services



Query View

ISR Command Viewer - Netscape

Standard View Services - 2003

Standard View Home Printer Version Logout ? Help

Overwrite Overall Qual Qty

Command Viewer

Status View

Query View

Reports

Graphs

Readiness Summary

Adhoc Query

Status Query Setup Page

Organization	Scope
☐ Army ☐ ARNG ☐ Europe ☐ IMA Reserve ☐ Korea ☐ Northeast ☐ Northwest ☐ Pacific ☐ Southeast ☐ Southwest	☐ All MSAs ☐ Personnel & Community ☐ Information Technology ☐ Operations ☐ Logistics ☐ Engineering ☐ Acquisitions ☐ Health Svcs ☐ Command & Staff

Organization Selection(s)	Scope Selection(s)

Reset Org Menu Clear Selections View Query Reset Scope Menu Clear Selections



Query View Option

- Allows multi-organizational and multi-scope levels to be displayed in one view
- No navigation allowed within either level
- Can print the view
- Can transfer the view to PowerPoint (using print screen)
- Displays equivalent level together
 - Standard View
 - Select year and Region vs MACOM view



Query View Option Exercise #1

- Using Query View, build and display a view of Europe, 26th ASG, 233rd BSB, Darmstadt, Korea, Area II, Yongsan BSB, and Yongsan organization ratings for Engineering, Housing Management, Family housing Management, Army Lodging Management, and UPH Management



Query View Option Exercise #1

ISR Command Viewer - Netscape

Standard View Home Printer Version Logout ? Help

Overwrite Overall Qual Qty

Services - 2003

Command Viewer

Status View Query View Reports Graphs Readiness Summary Adhoc Query

	Engineering	Housing Management	Family Housing Management	Army Lodging Management	UPH Management
Europe	C2 NA Details	C3 NA Details	C4 NA Details	C2 NA Details	C4 NA Details
Korea	C3 NA Details	C3 NA Details	C4 NA Details	C1 NA Details	C4 NA Details
26th ASG	C2 NA Details	C3 NA Details	C4 NA Details	C2 NA Details	C4 NA Details
Area II	C3 NA Details	C4 NA Details	C4 NA Details	NA NA Details	C4 NA Details
233rd BSB	C2 NA Details	C4 NA Details	C4 NA Details	C4 NA Details	C4 NA Details
Yongsan BSB	C3 NA Details	C4 NA Details	C4 NA Details	NA NA Details	C4 NA Details
Darmstadt	C2 NA Details	C4 NA Details	C4 NA Details	C4 NA Details	C4 NA Details
Yongsan	C3 NA Details	C4 NA Details	C4 NA Details	NA NA Details	C4 NA Details



CV - Services

➔ Query By Selected Scope Level

ISR Command Viewer - Netscape

Standard View Home Printer Version Logout ? Help

Services - 2003

Command Viewer

Status View

Query View

Reports

Graphs

Readiness Summary

Address

<u>Query View</u>	Query View allows you to design a modified status view consisting of selected organizations and scope items. The resulting status view allows you to compare the C-Ratings of the selected organizations for the selected scope items. For example, you can create a status view containing ARMY, Southeast Region and Fort Bragg, and Personnel and Community, Civilian Personnel Support and CPAC.
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<u>Query By Selected Organization Level</u>	Query View by Selected Organization Level allows you to design a chiclet display for a selected scope item and organization consisting of all C-Ratings for a selected organizational level subordinate to the selected organization that meet selected ratings criteria. For example, All Installations under Europe that have quality ratings of C1 or C2 for the IT Management Service Function.



Query By Selected Scope Level

- Must select one organization to display
- Can choose Service or Service Function scope level
 - Can limit to specific MSAs
 - Can select which C-ratings to display



Query By Selected Scope Level

ISR Command Viewer - Netscape

Standard View Services - 2003

104th ASG 2003 Services

All Services

Quality/Quantity/Overall Ratings NA, C1, C2, C3, C4

C1 NA CPAC	C4 NA (Military) Personnel Svcs	C4 NA Substance Abuse	C3 NA Army Community Svcs	C4 NA Child & Youth	C4 NA Fitness, Rec., & Libraries
NA NA Continuing Education Svcs	C4 NA Comm Svcs & Sys Spt	C3 NA Visual Info Processes	C1 NA Document Management	C4 NA Information Assurance	C3 NA Automation
NA NA IT Management	NA NA Force Protection Svcs	NA NA Ammunition Supply Svcs	C1 NA Retail Supply	C4 NA Central Issue Facility	C1 NA Asset Management
C3 NA Materiel Spt Maint	C2 NA Transportation Svcs	NA NA Laundry/Dry Cleaning Svcs	C4 NA Family Housing Management	C3 NA Army Lodging Management	C4 NA UPH Management
C3 NA Facilities Eng Svcs Mgmt	C4 NA Master Planning	C2 NA Custodial Svcs	C3 NA Fire & Emer Response Svcs	NA NA Contracting	NA NA Patient Care
NA NA Health Spt For Readiness & Mob	NA NA Dental Spt For Readiness & Mob	C2 NA Preventive Medicine Svcs	C2 NA Vet Medicine Svcs	NA NA Correctional Svcs	C2 NA Law Enforcement Svcs
C3 NA Physical Security	C2 NA Religious Spt	C1 NA Public Affairs Office	C4 NA EEO	C2 NA EO	C2 NA Internal Review
C3 NA Inst Safety & Occup Health					

- 104th ASG
- All Services



CV - Services

➔ Query By Selected Organization Level

ISR Command Viewer - Netscape

Standard View Home Printer Version Logout ? Help

Services - 2003

Command Viewer

Status View

Query View

Reports

Graphs

Readiness Summary

Adhoc Query

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<u>Query By Selected Organization Level</u>	Query View by Selected Organization Level allows you to design a chiclet display for a selected scope item and organization consisting of all C-Ratings for a selected organizational level subordinate to the selected organization that meet selected ratings criteria. For example, All Installations under Europe that have quality ratings of C1 or C2 for the IT Management Service Function.



Query By Selected Organization Level

- Must select scope
 - One MSA, function or service
- Select specific organization
- Select which C-ratings to display



Query By Selected Organization Level

ISR Command Viewer - Netscape

Standard View Home Printer Version Logout Help

Services - 2003

Personnel & Community 2003 Services Europe Installations Quality/Quantity/Overall Ratings NA, C1, C2, C3

Command Viewer

Status View Query View Reports Graphs Readiness Summary Adhoc Query

Location	C-Rating	NA
Ansbach	C4	NA
Bamberg	C4	NA
Baumholder	C4	NA
Brussels	C4	NA
Chievres	C3	NA
Darmstadt	C4	NA
Garmisch	C4	NA
Giesse	C4	NA
Hanau	C3	NA
Heidelberg	C3	NA
Hohenfels	C4	NA
Kaiserslautern	C3	NA
Kitzingen	C3	NA
Mannheim	C4	NA
Pisa / Livorno	C4	NA
Schinnen	C4	NA
Schweinfurt	C4	NA
Stuttgart	C3	NA
Vicenza	C2	NA
Vilseck	C3	NA
Wiesbaden	C4	NA

- Europe Installations
- All C-ratings
- Personnel and Community



Query View Exercise #2

- Build a display showing the results for the Supply Management service function for the 98th ASG installations for all C-ratings.



Query View Exercise #2

Query By Selected Org Level

ISR Command Viewer - Netscape

Standard View Services - 2003

Supply Management 2003 Services

98th ASG Installations

Quality/Quantity/Overall Ratings
NA, C1, C2, C3, C4

Installation	C-Rating	NA
Ansbach	C4	NA
Bamberg	C1	NA
Kitzingen	C1	NA
Schweinfurt	C1	NA

Command Viewer

Status View
Query View
Reports
Graphs
Readiness Summary
Adhoc Query

Standard View Home
Printer Version
Logout
Help

Overwrite
Overall
Qual Qty

- Installations in 98th ASG
- All C-ratings
- Supply Management service function



Making PowerPoint Slides

- Can use Print Screen anytime
 - Crop to fit using Cropping tool
 - Creative adjustments needed for other than straight edge trimmings

- Use pre-developed charts and edit
 - Use chiclet charts in ISR Update briefing



CV - Services



Reports

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Home Printer Version Logout

Overwrite Overall Qual Qty

Command Viewer Reports

Select Report	Description
Status Summary Report	The Status Summary Report can be created to view Quality, Quantity, Overall and Overwrite C-Ratings down to the Services level for selected MSA's and Functions, and selected Organizations
Installation Status Report	
Installation Commander's Comments Report	
MACOM/Subcommand Commander's Comments Report	
Qualitative Performance Measures Report	

Begin →



CV - Services

➔ Reports

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Home Printer Version Logout Overwrite Overall Qual Qty

Command Viewer

Status View Query View Reports Graphs Readiness Summary Adhoc Query

Status Summary Report

STEP 1: Select Organization
Select organization by clicking on the appropriate radio button below. If selecting Single MACOM or Selected Subcommands, select the organization(s) desired from the displayed list. Please note: you will only be able to select and view organizations for which you have viewing rights.

☒ Army
☐ All MACOMs
☐ Single MACOM
☐ Selected Subcommands

Select a MACOM
AMC
ARRG
ATEC
EUSA
FORSCOM
MDW

Selected Subcommand(s)

Next>>

Cancel

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Home Printer Version Logout Overwrite Overall Qual Qty

Command Viewer

Status View Query View Reports Graphs Readiness Summary Adhoc Query

Status Summary Report

STEP 2: Select Scope
Select Scope by clicking on the appropriate radio button below. If selecting One MSA or One Function, make your specific selection from the displayed lists.

Scope Selection

☒ ALL MSAs / All Functions / All Services
☐ One MSA / All Functions / All Services
☐ One Function / All Services

Select a Major Service Area
Personnel and Cmnty
Information Tech
Operations
Logistics
Engineering

Select a Function

<<Back

Click View to view report or Cancel to return to selection screen. View Cancel



CV - Services

➔ Reports

Status Summary Report - Microsoft Internet Explorer

If you cannot view the report click on either the [HTML Viewer](#) or the [ActiveX](#) link.

Preview

85%

1 of 1+

Command Viewer - Services

Status Summary Report

All MACOMs

All MSAs-All Functions-All Services

Nov 26, 2001
Page 1

AMC Area / Function / Service	Quality	Quantity	Overall	Overwrite
Personnel and Cmty	C2	N/A	C2	
Civilian Personnel Support	C3	N/A	C3	
CPAC	C3	@QtyCRatings (String)		
Military Personnel Support	C2	N/A	C2	
Military Personnel Services	C1	N/A	C1	
Substance Abuse	C2	N/A	C2	
Morale, Welfare, and Rec	C2	N/A	C2	
Army Cmty Svcs	C1	N/A	C1	
Child and Youth	N/A	N/A	N/A	
Fitness and Recreation	C3	N/A	C3	
Education	N/A	N/A	N/A	
Continuing Educ Svcs	N/A	N/A	N/A	
Information Tech	C3	N/A	C3	
Communications	C3	N/A	C3	
Communications Sys & Sys Spt	C3	N/A	C3	
Visual Information	C2	N/A	C2	
Visual Information Systems	C2	N/A	C2	
Administrative Services	C2	N/A	C2	
Administrative Services	C2	N/A	C2	



CV - Services

Readiness Summary

ISR Command Viewer - Microsoft Internet Explorer

Services - 2001

Home Printer Version Logout Overwrite Overall Qual Qty

Command Viewer

Status View Query View Reports Graphs Readiness Summary Adhoc Query

Readiness Summary Setup Page

Organization

- [-] Army
 - [+] AMC
 - [+] ARNG
 - [+] ATEC
 - [+] EUSA
 - [+] FORSCOM
 - [+] MDW
 - [+] MEDCOM
 - [+] MTMC
 - [+] TRADOC
 - [+] USACE
 - [+] USARC
 - [+] **USAREUR**
 - [+] 100th ASG

Organization Selection

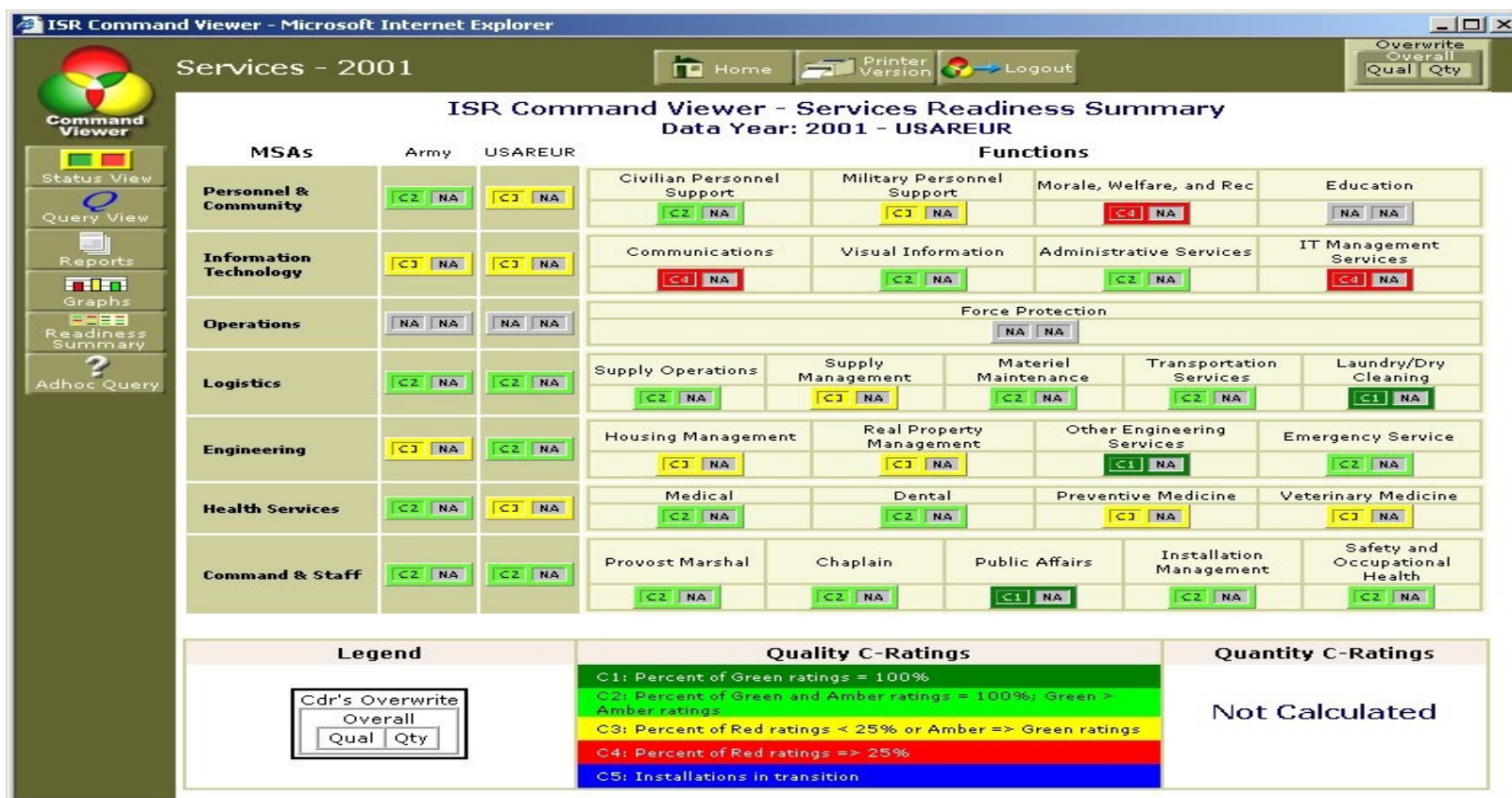
USAREUR

Reset Menu View Chart



CV - Services

➔ Readiness Summary





CV - Services

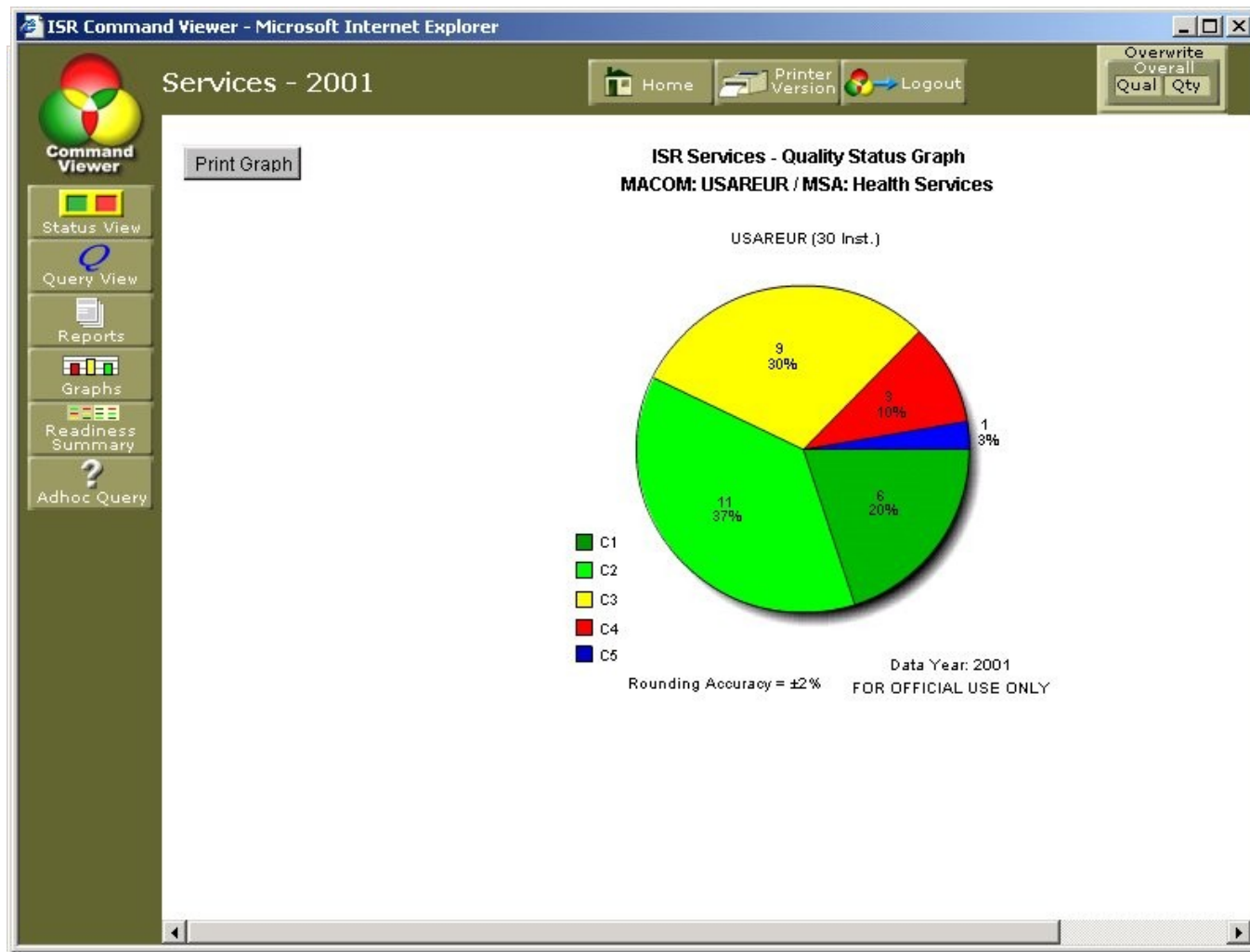
➔ Graph
S





CV - Services

➔ Graphs





CV - Services

Query View, Reports, Graphs, Readiness Summary

Review

Walk-Through





CV - Services

Questions?

